



## SourceGroup Central Business Office (CBO)



- Electronic & Paper Claims Submission
- Electronic Data Interface (EDI) Submission
- Batch Payment Processing
- Balancing & Reconciliation
- Claims Follow-up & Appeals
- Patient Collections
- Monthly Reporting
- Medical Debt Collections
- Toll Free Patient Assistance Call Center
- Management Information Reporting
- Secure Off-site Data Backup & Redundancy
- Harris CareTracker PM
- Software Training & Support

SourceGroup CBO is a Revenue Cycle Management partner that can bring simplicity and clarity to your practice. We use an array of sophisticated business solutions that function in concert, deconstructing healthcare quagmire and redefining contemporary medical practice financial management.

**97%** acceptance rate for initial claims submission

**97%** net collection rate

**14** average days in accounts receivable

*\* based on company-wide calculated averages as of July 31, 2016*

### “ What Our Clients Are Saying ”

*We have been using SourceGroup since we started our practice, and we could not be happier with the service we received from day one. The knowledge and professionalism that SourceGroup brings to the table assures that we maximize our monthly collections, while minimizing claim processing delays and time in accounts receivable. The practice management and electronic medical record software is easy to implement and use, and the entire support team is readily available whenever we need them, whether it's over the phone or in person.*



**Amy Barilleaux Griffin, M.D. & Christopher M. Griffin, M.D.**  
Griffin Family Medicine Clinic  
*Clients since 2007*

# Electronic Medical Record



SourceGroup combines powerful technology with the easiest access and user interface available through CareTracker's Electronic Medical Record solution. Built using web-based, cloud-computing technology, CareTracker EMR gives physicians instant updates, reliable connectivity, and access to complete global content, **all at no additional cost.**

- **Process prescriptions and refills at any time, including controlled substances**
- **Access the patient information that is relevant and pertinent via charting flexibility and quickly accessed tools**
- **Track, escalate, and monitor results and orders through interface connectivity with labs, radiology, and pathology systems**
- **Document the way your physicians prefer: macro text, voice recognition, point and click, and templates**
- **Improve communication and diagnosis understanding with your patients**
- **Streamline the office by coupling with the CareTracker PM module**
- **Communicate with your patients and other providers**
- **Find diagnosis codes fast, both ICD-9 and ICD-10**
- **Successfully participate in meaningful use**



## TIME

Quick and easy implementation with training, both online and on-site

## SIMPLICITY

Cloud-only solution that connects via web browser on any computer, available anywhere, any time

## VALUE

Multiple feature-rich upgrades and always current content included with no additional fees

## Information Unchained; Total System Transparency

SourceGroup manages your revenue cycle and patient clinical records utilizing Harris CareTracker ultra-secure, cloud-based software platform, providing autonomous data access whenever and wherever you need it, from patient demographics and clinical information to appointment schedules, practice financial and production data, A/R, claims management reports, and more.

You will be thoroughly trained to use CareTracker to better understand your practice revenue cycle. Consequently, you can see how we're doing at all times. We consider this bi-lateral transparency a hallmark of our craft - a necessity in establishing complete accountability.

